<u>Schedule</u> – Currently we are open seasonally from the first week of April through the Sunday before Christmas in December and that is subject to change in the future. Our normal business hours during this time are Thurs. – Sat. from 12-9 and Sun. from 12-7. We are open on the following holidays: Mother's Day, Memorial Day, Father's Day, Independence Day and Labor Day.

<u>Children</u>— Children are welcome but must remain with their families and be supervised at all times. The vineyard is a working farm and not safe for children to wander unattended. This rule is strictly enforced. Children are not allowed to sit at the bar. Children must wear shoes at all time as it is a safety hazard.

<u>Dogs</u> –Dogs are welcome on our patio and greenspace only. Dogs must be leashed at all times and kept with their owners. Picking up after your dog is mandatory. A pet service station is located behind the patio fireplace if you forgot your bags! Dogs are not allowed at ticketed events.

<u>Food</u> – Outside food and drink is not permitted, this includes travel mugs and waters. You can purchase sodas, waters, and snacks in our tasting room and we have an onsite food truck. The food truck currently operates on a separate point of sale system from the tasting room and will require separate payment.

<u>Cakes</u> – Cakes can be brought in for a celebration if they come from a licensed bakery. A \$20 cake fee will be charged to the tab.

<u>Payment & Process</u>— We operate on a tab system and tips are pooled by all tasting room and food truck staff. We do not have traditional waitresses assigned to sections like most restaurants or bars. Upon arrival customers are prompted to open a tab with a credit card but can pay however they like when they leave. Once a tab is opened, customers can order from either bar. If a customer leaves without closing out their tab, it will be closed out for them at the end of the business day with a 15% gratuity added. You are welcome to pay as you go, however on busier days this does slow down the process which is why we encourage tabs with credit cards to keep the flow of business moving smoothly. We do not have an in-house ATM. We accept cash, all major credit cards and Apple pay as forms of payment. Our tasting room and food truck staff work very hard to curate your entire experience at the vineyard which is not limited to simply pouring wine.

<u>Bottles</u> – We only sell bottles of wine to-go. We only sell wine by the glass to be consumed on-site. We do not sell bottles to be consumed on-site at the vineyard.

Holiday Closures - During the months we are open we are closed on Easter and Columbus Day

<u>Reservations</u> – We do not require reservations to visit us or do a wine tasting. However we ask that if you're coming with a group of 8 or more, that you let us know in advance so we can prepare to serve you most comfortably.

<u>Tickets</u> – Ticketed events are regularly hosted at the vineyard for Maker Sessions, Comedy Nights, Food & Wine Pairings, special shows, etc. These events are typically 21+ and tickets must be purchased in advance to attend. Tickets are non-refundable but are transferable to another person if you can't make it but want to give them to someone else. Ticketed events are either held in the tasting room or the event tent, depending on the event or time of year. If the event is sold out, we do not have extra tickets that we can sell or a waitlist system. Be cautious about people offering tickets to our events on-line or through social media as they are most likely scams.

<u>Drink Options</u> – We currently sell wine, wine-based drinks and non-alcoholic craft mocktails as well as waters and sodas in our farm store. We do not currently sell beer or spirits but are working on being able to add them in the future.

<u>Parking –</u> Please pay attention to the parking directional signs when arriving at the property. Private event parking is located at the back of the property and is separate from general tasting room parking. If you're visiting for a private event, do not park in the tasting room parking lot. If a parking attendant is assisting you with where to park, please follow their direction as parking is limited.

<u>ADA</u> – If you require assistance of a wheelchair we provide handicapped parking next to our patio for easier access to our tasting room. The handicapped accessible entrance is the patio door. Please keep in mind that our bathrooms are port-o-potties and not ADA accessible.

<u>Bathrooms</u> – There is no bathroom in the tasting room. We currently utilize port-o-potties located just outside the tasting room for your bathroom needs.

<u>Service Policy</u> – Per state guidelines we have a strict serving policy at the vineyard. If any guest appears to be intoxicated, we reserve the right not to serve them. This decision is made by the server on a case-by-case basis and is not to be negotiated. If a guest is disrespectful of this policy, they will be asked to leave.

<u>Groups</u> – If you have a group of 8 or more planning to visit, just give us a call so we can prepare to accommodate you more comfortably.

<u>Entertainment</u> – There's always something fun happening at vineyard. Live music every Saturday and Sunday and a host of other public events can be found on the "Music & Events" page of our website.

<u>Tours</u> – Absolutely! If you want a private tour, just contact us and we can schedule one! Tours are \$50 per person and include a wine tasting and we typically require a week's notice to book but might be able to accommodate earlier.

<u>Picnics</u> – The picnic package must be reserved in advance. The cost is \$75 per person and includes a wine flight and use of the picnic space for 2 hours. We ask that you reserve a picnic at least 48 hours in advance.

<u>Limos, Busses & Shuttles</u> – We have space for larger vehicle parking but we ask that you schedule your large group visit with us so we can prepare to accommodate you more comfortably. Larger vehicles must follow directional signs when entering the property and are not permitted to park in or drive through the regular customer parking lot.

<u>Seating</u> – We have ample seating in our tasting room, patio and greenspaces. But if you're coming for a large public event or festival, feel free to bring your own camping chairs in case we run out!

<u>Private Groups/Parties</u> – We are able to host groups of up to 20 people in our tasting room during business hours. Larger groups can be hosted in the tasting room on Thursday and Friday before 5pm for non-private party use. The tasting room is only rented out exclusively to private parties on non-business days, Mon-Wed or during the winter when closed for the season. We do not rent out the Tasting Room for private events Thursday-Saturday, in-season. Private events up to 75 guests are held in our tented event space out in the vineyard from June-October. Check out our "Weddings & Private Events" page for more information.

<u>Photography</u> – While you're visiting, feel free to walk in the vines and take photos. We also welcome professional photo shoots by appointment only. Contact us to schedule a time!

<u>Harvesting</u> — We typically harvest in September and we make announcements so people can join us to come pick grapes. Harvests are an all-day event, so please plan accordingly if you want to participate.